

The Centivo Coordinated Care Plan

Protecting your health. And your budget.



A better kind of health plan for Activision Blizzard employees in Southern California and the Northeast (new for 2024!), including NY metro and portions of CT, NJ and PA, with:

FREE
primary
care

No
deductible

Nearly all other
care covered at
100%

Urgent and emergency
care covered at
in-network rates no
matter where you are

Convenient
virtual primary
care option

Partnership makes this plan different

It's proven that working with a primary care doctor can help keep you healthier, improve your healthcare experience and reduce emergency room visits, all of which keep your costs lower. That's why the core of The Centivo Coordinated Care Plan is a relationship between you and your doctor, with FREE primary care visits.

For most specialist care, you'll need a referral from your primary care doctor. This referral process makes sure you'll get the right care for your needs from in-network doctors.

Centivo members save

\$1,200 on out-of-pocket costs
compared to traditional plans*

FREE virtual primary care

Centivo's Virtual Primary Care practice is a convenient alternative to in-person primary care.

- Virtual appointments with no waiting rooms
- Trusted partner in your care
- Help with new concerns or ongoing issues
- Coordination with in-person doctors when needed
- And it's FREE!

See who's in the Centivo Network, view plan details and schedule a 1:1 call. Scan or go to abk.centivo.com.



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*Average spend in the U.S. per year is \$1,650. Source: Fierce Healthcare; 8/31/21. Average spend by a Centivo member per year is \$409. Source: Centivo 2022 book of business data.

A network of quality and trust

We built our provider network with quality providers who offer great care at a great cost. The Centivo Network includes local providers you know and trust, a range of virtual care options and national providers for things like labs.

Sample participating providers:



90% of members are satisfied with the doctor and/or healthcare services used through their Centivo plan.

Your benefit highlights

	The Centivo Coordinated Care Plan	
	In-network and coordinated	Out-of-network or uncoordinated
Network	Centivo Network	N/A
Primary care doctor selection required	Yes	No
Primary care referrals to specialists required	Yes, with some exceptions*	No
Deductible (individual/family)	None	\$3,000/\$6,000
Out-of-pocket maximum (individual/family)	\$1,500/\$3,000	\$6,000/\$12,000
	No deductible and predictable copays.	After you meet your deductible, you'll pay coinsurance % listed below.**
Annual physical, vaccinations and screenings	\$0 copay	50%
Primary care (includes pediatricians)	\$0 copay	50%
Centivo Virtual Primary Care	\$0 copay	N/A
Specialist	\$0 copay	50%
Mental health***	\$0 copay	50%
Basic imaging (such as X-rays)	\$0 copay	50%
Advanced imaging (such as MRIs & PET scans)	\$0 copay	50%
Inpatient or outpatient surgery (pre-certification required for surgeries or hospital stays)	\$0 copay	50%
Urgent care	\$50 copay	\$50 copay
Emergency room (copay waived if admitted)	\$200 copay	\$200 copay
Prescription coverage by WithMe Health+	30-day supply at retail pharmacy++/90-day supply at mail order	
Generic prescription – Tier 1+++	\$0/\$0 copay	50% (retail only)
Preferred brand prescription – Tier 2++++	\$30/\$60 copay	50% (retail only)
Non-preferred brand prescription – Tier 3++++	\$60/\$120 copay	50% (retail only)

*No referral needed for OB/GYN, mental health, urgent or emergency care, chiropractic care, lab work, physical, occupational or speech therapy.

**If you use an out-of-network provider, you may receive a balance bill for the difference between the provider's charge and what the plan pays the provider.

***Contact Centivo Member Care if you are in active treatment with an out-of-network provider to discuss continuing your care.

+Prescriptions must be dispensed as written (DAW). If a generic medication exists and your physician has not indicated medical necessity for a brand medication, you will pay the difference between the generic and brand medications.

++Maximum two maintenance prescription fills at retail pharmacy, after which a \$10 penalty will apply for each subsequent fill.

+++A small number of generic drugs may fall under the preferred brand tier. Please check the prescription drug list or contact WithMe Health for any questions about specific medications.

++++Includes specialty medications; contact the WithMe Medication Guide Team at 866-317-1518 for help with specialty medications.

To learn more, go to abk.centivo.com or call Centivo Member Care at **833-666-1322**.



This document was written to provide an overview of the plan offering. Information is not a complete description of benefits.

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